

Backlog Courrier - Anomalie #15043

"thumbnails not found" message d'erreur rend les bannettes inaccessible

10/06/2020 01:48 PM - Ludovic ARAUJO

Status: Clôturée	Start date: 10/06/2020
Priority: 2-Sérieux	Due date:
Assignee: Ludovic ARAUJO	
Category:	
Target version: 20.10 (Actif)	
Tags Courrier:	
Description	
Les bannettes sont inaccessible.	
Le message d'erreur est mal formaté, il entraîne l'erreur suivante :	
<pre>http://10.2.95.70/MaarchCourrier2010a/demo-1904/rest/resourcesList/users/10/groups/5/baskets/1?limit=10&offset=0 Unexpected token < in JSON at position 2073</pre>	
Cause : le message d'erreur json est mal formaté	
<pre>{"errors":"Thumbnail not found on docserver"}
 Warning: file_get_contents(/opt/demo-1904/thumbnails_mlb/2019/08/0001/0001_525614598.png) : failed to open stream: No such file or directory in /var/www/html/MaarchCourrier2010a/src/app/ resource/controllers/ResController.php on line 715
</pre>	

History

#1 - 10/06/2020 01:49 PM - Ludovic ARAUJO

- Target version changed from Inscription Backlog Courrier to 20.10 Develop

#2 - 10/06/2020 01:55 PM - Ludovic ARAUJO

- Subject changed from "thumbnails not found" message d'erreur to "thumbnails not found" message d'erreur rend les bannettes inaccessible

- Description updated

#3 - 10/06/2020 02:05 PM - Ludovic ARAUJO

autre source :

```
{"resources":[{"resId":6,"chrono":"2020/A10/2","barcode":null,"subject":"test","confidentiality":"N","statusLabel":"En cours","statusImage":"fm-letter-status-inprogress","priorityColor":"#000000","closing_date":null,"countAttachments":0,"hasDocument":true,"mailTracking":false,"integrations":{"inShipping":false,"inSignatureBook":false},"countNotes":0,"isLocked":false},{resId":5,"chrono":"2020/A10/1","barcode":null,"subject":"test","confidentiality":"N","statusLabel":null,"statusImage":null,"priorityColor":"#000000","closing_date":null,"countAttachments":0,"hasDocument":true,"mailTracking":false,"integrations":{"inShipping":false,"inSignatureBook":false},"countNotes":0,"isLocked":false},{resId":4,"chrono":null,"barcode":null,"subject":"test","confidentiality":"N","statusLabel":null,"statusImage":null,"priorityColor":"#000000","closing_date":null,"countAttachments":0,"hasDocument":true,"mailTracking":false,"integrations":[],"countNotes":0,"isLocked":false},{resId":3,"chrono":null,"barcode":null,"subject":"test Odt","confidentiality":"N","statusLabel":null,"statusImage":null,"priorityColor":"#000000","closing_date":null,"countAttachments":0,"hasDocument":true,"mailTracking":false,"integrations":[],"countNotes":0,"isLocked":false},{resId":2,"chrono":null,"barcode":null,"subject":">Test Odt","confidentiality":"N","statusLabel":null,"statusImage":null,"priorityColor":"#000000","closing_date":null,"countAttachments":0,"hasDocument":true,"mailTracking":false,"integrations":[],"countNotes":0,"isLocked":false},{resId":1,"chrono":"2019/A08/11","barcode":null,"subject":"test avis","confidentiality":"N","statusLabel":"Avis","statusImage":"fm-letter-status-attr","priorityColor":"#000000","closing_date":null,"countAttachments":0,"hasDo
```

```
document":true,"mailTracking":false,"integrations":[],"countNotes":2,"isLocked":false}], "count":6,"basketLabel":
"Corbeille d'enregistrement manuel","basket_id":"IndexingBasket","allResources":[6,5,4,3,2,1],"defaultAction":
{"component":"documentDetails","data":null},"displayFolderTags":false,"templateColumns":null}<br />
<b>Warning</b>: Invalid argument supplied for foreach() in <b>/var/www/html/MaarchCourrier2010a/src/app/resour
ce/controllers/ResourceListController.php</b> on line <b>119</b><br />
<br />
<b>Warning</b>: array_column() expects parameter 1 to be array, null given in <b>/var/www/html/MaarchCourrier
2010a/src/app/resource/controllers/ResourceListController.php</b> on line <b>168</b><br />
<br />
<b>Warning</b>: in_array() expects parameter 2 to be array, null given in <b>/var/www/html/MaarchCourrier2010
a/src/app/resource/controllers/ResourceListController.php</b> on line <b>168</b><br />
```

#4 - 10/06/2020 02:07 PM - Ludovic ARAUJO

msg console :

```
O {headers: u, status: 200, statusText: "OK", url: "http://10.2.95.70/MaarchCourrier2010a/demo-1904/re...ist/use
rs/10/groups/5/baskets/1?limit=10&offset=0", ok: false, ...}
error:
error: SyntaxError: Unexpected token < in JSON at position 2073 at JSON.parse (<anonymous>) at XMLHttpRequest.
a (http://10.2.95.70/MaarchCourrier2010a/demo-1904/dist/main-es2015.8108846a6a772e77bd0b.js:1:3173038) at l.in
vokeTask (http://10.2.95.70/MaarchCourrier2010a/demo-1904/dist/polyfills-es2015.dee134f39cb18b53b250.js:1:7242
) at Object.onInvokeTask (http://10.2.95.70/MaarchCourrier2010a/demo-1904/dist/main-es2015.8108846a6a772e77bd0
b.js:1:1742821) at l.invokeTask (http://10.2.95.70/MaarchCourrier2010a/demo-1904/dist/polyfills-es2015.dee134f
39cb18b53b250.js:1:7163) at i.runTask (http://10.2.95.70/MaarchCourrier2010a/demo-1904/dist/polyfills-es2015.d
ee134f39cb18b53b250.js:1:2651) at u.invokeTask [as invoke] (http://10.2.95.70/MaarchCourrier2010a/demo-1904/di
st/polyfills-es2015.dee134f39cb18b53b250.js:1:8292) at p (http://10.2.95.70/MaarchCourrier2010a/demo-1904/di
st/polyfills-es2015.dee134f39cb18b53b250.js:1:20575) at XMLHttpRequest.f (http://10.2.95.70/MaarchCourrier2010a/
demo-1904/dist/polyfills-es2015.dee134f39cb18b53b250.js:1:20899)
message: "Unexpected token < in JSON at position 2073"
stack: "SyntaxError: Unexpected token < in JSON at position 2073↵ at JSON.parse (<anonymous>)↵ at XMLHtt
pRequest.a (http://10.2.95.70/MaarchCourrier2010a/demo-1904/dist/main-es2015.8108846a6a772e77bd0b.js:1:3173038
)↵ at l.invokeTask (http://10.2.95.70/MaarchCourrier2010a/demo-1904/dist/polyfills-es2015.dee134f39cb18b53b
250.js:1:7242)↵ at Object.onInvokeTask (http://10.2.95.70/MaarchCourrier2010a/demo-1904/dist/main-es2015.81
08846a6a772e77bd0b.js:1:1742821)↵ at l.invokeTask (http://10.2.95.70/MaarchCourrier2010a/demo-1904/dist/pol
yfills-es2015.dee134f39cb18b53b250.js:1:7163)↵ at i.runTask (http://10.2.95.70/MaarchCourrier2010a/demo-190
4/dist/polyfills-es2015.dee134f39cb18b53b250.js:1:2651)↵ at u.invokeTask [as invoke] (http://10.2.95.70/Maa
rchCourrier2010a/demo-1904/dist/polyfills-es2015.dee134f39cb18b53b250.js:1:8292)↵ at p (http://10.2.95.70/M
aarchCourrier2010a/demo-1904/dist/polyfills-es2015.dee134f39cb18b53b250.js:1:20575)↵ at XMLHttpRequest.f (h
ttp://10.2.95.70/MaarchCourrier2010a/demo-1904/dist/polyfills-es2015.dee134f39cb18b53b250.js:1:20899)"
__proto__: Error
text: '{"resources":[{"resId":6,"chrono":"2020/A10/2","barcode":null,"subject":"test","confidentiality":"N",
"statusLabel":"En cours","statusImage":"fm-letter-status-inprogress","priorityColor":"#000000","closing_date":
null,"countAttachments":0,"hasDocument":true,"mailTracking":false,"integrations":{"inShipping":false,"inSignat
ureBook":false},"countNotes":0,"isLocked":false}, {"resId":5,"chrono":"2020/A10/1","barcode":null,"subject":
"test","confidentiality":"N","statusLabel":null,"statusImage":null,"priorityColor":"#000000","closing_date":nul
l,"countAttachments":0,"hasDocument":true,"mailTracking":false,"integrations":{"inShipping":false,"inSignature
Book":false},"countNotes":0,"isLocked":false}, {"resId":4,"chrono":null,"barcode":null,"subject":"test","confid
entiality":"N","statusLabel":null,"statusImage":null,"priorityColor":"#000000","closing_date":null,"countAttac
hments":0,"hasDocument":true,"mailTracking":false,"integrations":[],"countNotes":0,"isLocked":false}, {"resId":
3,"chrono":null,"barcode":null,"subject":"test Odt","confidentiality":"N","statusLabel":null,"statusImage":nul
l,"priorityColor":"#000000","closing_date":null,"countAttachments":0,"hasDocument":true,"mailTracking":false,"
integrations":[],"countNotes":0,"isLocked":false}, {"resId":2,"chrono":null,"barcode":null,"subject":">Test Odt
","confidentiality":"N","statusLabel":null,"statusImage":null,"priorityColor":"#000000","closing_date":null,"c
ountAttachments":0,"hasDocument":true,"mailTracking":false,"integrations":[],"countNotes":0,"isLocked":false},
 {"resId":1,"chrono":"2019/A08/11","barcode":null,"subject":"test avis","confidentiality":"N","statusLabel":
"Avis","statusImage":"fm-letter-status-attr","priorityColor":"#000000","closing_date":null,"countAttachments":0
,"hasDocument":true,"mailTracking":false,"integrations":[],"countNotes":2,"isLocked":false}], "count":6,"basket
Label":"Corbeille d'enregistrement manuel","basket_id":"IndexingBasket","allResources":[6,5,4,3,2,1],"defaultA
ction":{"component":"documentDetails","data":null},"displayFolderTags":false,"templateColumns":null}<br />↵<b>
Warning</b>: Invalid argument supplied for foreach() in <b>/var/www/html/MaarchCourrier2010a/src/app/resource
```

```
/controllers/ResourceListController.php on line 119<br /><br /><b>Warning</b>: array_column() expects parameter 1 to be array, null given in <code>/var/www/html/MaarchCourrier2010a/src/app/resource/controllers/ResourceListController.php</code> on line 168<br /><br /><b>Warning</b>: in_array() expects parameter 2 to be array, null given in <code>/var/www/html/MaarchCourrier2010a/src/app/resource/controllers/ResourceListController.php</code> on line 168<br /><br /><code>__proto__: Object</code>
headers: u {normalizedNames: Map(0), lazyUpdate: null, lazyInit: f}
message: "Http failure during parsing for http://10.2.95.70/MaarchCourrier2010a/demo-1904/rest/resourcesList/users/10/groups/5/baskets/1?limit=10&offset=0"
name: "HttpErrorResponse"
ok: false
status: 200
statusText: "OK"
url: "http://10.2.95.70/MaarchCourrier2010a/demo-1904/rest/resourcesList/users/10/groups/5/baskets/1?limit=10&offset=0"
__proto__: x
```

#5 - 10/06/2020 03:29 PM - Support Maarch

- Status changed from A qualifier to A traiter

#6 - 10/06/2020 04:15 PM - Ludovic ARAUJO

Résolution a envisager :

```
update groupbasket set list_display = '{"templateColumns":7,"subInfos":[{"value":"getPriority","cssClasses":[],"icon":"fa-traffic-light"}, {"value":"getCategory","cssClasses":[],"icon":"fa-exchange-alt"}, {"value":"getDoctype","cssClasses":[],"icon":"fa-suitcase"}, {"value":"getAssignee","cssClasses":[],"icon":"fa-sitemap"}, {"value":"getRecipients","cssClasses":[],"icon":"fa-user"}, {"value":"getSenders","cssClasses":[],"icon":"fa-book"}, {"value":"getCreationAndProcessLimitDates","cssClasses":["align_rightData"],"icon":"fa-calendar"}]'};
```

#7 - 10/06/2020 05:16 PM - Emmanuel DILLARD

- Project changed from Backlog to CURRENT SPRINT

- Status changed from A traiter to En cours de dev (S)

#8 - 10/06/2020 06:38 PM - Florian AZIZIAN

- Assignee deleted (EDI PO)

#10 - 10/07/2020 03:37 PM - Florian AZIZIAN

- Assignee set to Florian AZIZIAN

#11 - 10/07/2020 04:12 PM - Florian AZIZIAN

- Status changed from En cours de dev (S) to Complément d'Informations

- Assignee changed from Florian AZIZIAN to Ludovic ARAUJO

Il n'y a pas de lien direct entre le message d'erreur des imagettes et les bannettes accessible
Pour le warning visible dans le retour de la requête, c'est corrigé en ajoutant un contrôle.

Pour les bannettes inaccessibles, la colonne list_display est déjà mise à jour dans le script de migration
migration/20.10/migrateBasketListDisplay.php lancé via le migrate.sh pour passer de la 20.03 à la 20.10

Y-a-t-il eu des erreurs lors de la migration ?

J'ai testé le script sur le jeu de donnée 20.03 => pas de soucis remarqué.

#12 - 10/07/2020 04:18 PM - Ludovic ARAUJO

Pas d'autre erreur pour la migration.
Ajustement fonctionnel uniquement.

La develop_TMA1 sera mise à jour

#13 - 10/07/2020 04:18 PM - Ludovic ARAUJO

- Priority changed from 0-Bloquant to 2-Sérieux

#15 - 10/20/2020 02:43 PM - Emmanuel DILLARD

- Project changed from CURRENT SPRINT to Backlog

#16 - 11/06/2020 06:12 PM - Emmanuel DILLARD

- Target version changed from 20.10 Develop to 20.10 (Support actif)

#17 - 12/10/2020 10:32 AM - Emmanuel DILLARD

- Status changed from Complément d'Informations to Clôturée

Clôture : fin de suivi

#18 - 06/09/2021 11:19 AM - Emmanuel DILLARD

- Project changed from Backlog to Backlog Courrier

- Target version changed from 20.10 (Support actif) to 20.10 (Actif)